



Community Living Brant

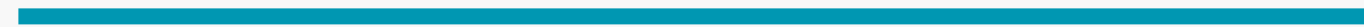
# *Strategic Plan*

NOVEMBER 2024 TO NOVEMBER 2028

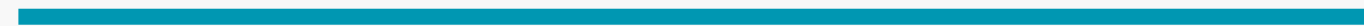
Developed in collaboration with The Council on Quality and Leadership (CQL)



# *Introduction*



Community Living Brant (CLB) is committed to fostering an inclusive community where people with developmental disabilities live full, meaningful lives. Through a collaborative process with The Council on Quality and Leadership (CQL), CLB has developed this strategic plan to guide its work over the next four years. This plan reflects the voices of individuals supported by CLB, their families, staff, and community partners. It focuses on three key areas: **Workforce, Community Connection, and Quality & Accountability**. Each area is critical to ensuring sustainable, person-centered support and fostering a strong, inclusive community.



# Strategic Areas of Focus and Goals



## WORKFORCE

CLB recognizes that a skilled, engaged, and well-supported workforce is essential to delivering high-quality services. Over the next four years, CLB will focus on strengthening its workforce by investing in recruitment, retention, and professional development.

### GOALS

1. Increase the number of staff focus groups and surveys in order to identify staff priorities
2. Introduce “Stay Interviews” to accurately capture the reasons CLB employees remain committed to the organization
3. Review our New Staff Orientation and Mentoring Process

## COMMUNITY CONNECTION

CLB is dedicated to fostering strong relationships between the individuals it supports and the broader community. By increasing opportunities for inclusion and collaboration, CLB aims to create a more connected and supportive environment.

### GOALS

1. Generate community partnerships and collaborate with agencies, organizations, associations, individuals to support the values of belonging
2. Enhance community connections by finding spaces in community where people’s gifts are valued
3. Increase self-advocate involvement
4. Place greater focus on the Caregiver Network

## QUALITY AND ACCOUNTABILITY

CLB is committed to delivering high-quality, person-centered services with transparency and accountability. By continuously improving processes and measuring outcomes, CLB will ensure that it meets the evolving needs of individuals and families.

### GOALS

1. Provide regular training and mentoring around data collection
2. Create a baseline to evaluate data collected
3. Increase Public Communication to provide transparency



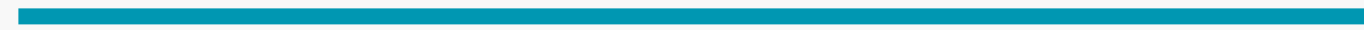
## IMPLEMENTATION AND MONITORING

To ensure successful execution, CLB will:

- Develop annual action plans with measurable targets for each strategic area.
- Person-Centered Excellence Committee to track progress and make adjustments.
- Engage stakeholders through regular feedback sessions and consultations.
- Publish annual reports highlighting achievements and areas for growth.

By aligning with CQL's best practices and prioritizing **Workforce, Community Connection, and Quality & Accountability**, CLB will strengthen its impact and create lasting, positive change for the people it supports.

# Conclusion



This strategic plan represents CLB's commitment to excellence, inclusion, and continuous improvement. Through collaboration, innovation, and a person-centered approach, CLB will build a stronger, more connected community where all individuals can thrive.

