

Ministry of Children,  
Community and Social Services

Developmental and Supportive  
Services Branch

315 Front Street West, 4<sup>th</sup> Floor  
Toronto ON M7A 0B8

Ministère des Services à  
l'enfance et des Services  
sociaux et communautaires

Direction des services aux  
personnes ayant une déficience  
intellectuelle et des services de  
soutien

315, rue Front Ouest, 4<sup>e</sup> étage  
Toronto (Ontario) M7A 0B8



March 21, 2024

Cristin Ladner  
Executive Director  
Community Living Brant  
366 Dalhousie Street  
Brantford, ON  
N3S 3W2

Dear Cristin Ladner:

**RE: AGENCY COMPLIANCE**

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from **March 11, 2024 through March 15, 2024**. The Ministry is pleased to inform you that Community Living Brant was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Brant will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Lockwood".

Kevin Lockwood  
Manager  
Quality Assurance and Compliance Unit

Attachments:  
Inspection Report

c.  
Jonathan Haskins, Program Supervisor, West Region

Glenda Davidson, Program Advisor, Developmental Services Compliance Team  
Daniel Custodio, Board President 2023/2024, Community Living Brant  
[DSinspections@ontario.ca](mailto:DSinspections@ontario.ca)