Ministry of Children, Community and Social Services

Service Delivery and Supports Branch

315 Front St. West Toronto, ON M7A 0B8

Ministère des Services à l'enfance et des Services sociaux et communautaires

Direction de la prestation des services et du soutien

315, rue Front Ouest Toronto, (Ontario) M7A 0B8



December 18, 2020

Debbie Cavers
Executive Director
Community Living Brant
366 Dalhousie Street
Brantford, ON
N3T 3W2

Dear Debbie Cavers;

RE: AGENCY COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008 (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

Note: An emergency order was made on April 3, 2020 under the *Emergency Management and Civil Protection Act* as part of the government's measures to help protect the health, safety, and well-being of Ontarians from COVID-19 and to support agencies that support adults with a developmental disability to work together in a safe and healthy workplace. This emergency order is a temporary measure to provide flexibility to developmental services agencies to redirect their staffing and efforts to essential tasks.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the unannounced compliance inspection of your agency that took place from **December 15-18**, **2020**. The Ministry is pleased to inform you that **Community Living Brant** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Brant will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency. Sincerely,

Kevin Lockwood

Manager

Developmental Services Compliance Team

c. Pam Papez, Board Chair, Community Living Brant
 Leanne Bebee, Program Supervisor, West Regional Office
 Beverly Howell, Program Advisor, Developmental Services Compliance Team
 DSinspections@ontario.ca