

Original

Vision 2020 – Shaping our Future through Person Centred Excellence November 11, 2019

Board of Directors Update

Overview

Over the last 5 years, our organization has made incredible strides in many areas. One is committing to Asset Based Community Development. This make sense, as an agency that strives for Person Centred Excellence, we have worked hard to implement strategies that are also person centred. Asset Base Community Development (ABCD) is one such strategy. This area will be showcased throughout our Accreditation process , deeper connections to people , neighbourhoods and our community is greatly valued by CQL throughout the Accreditation process. Specific ABCD initiatives are Jane's Walks , Joe Erpenbeck Training , Cormac Russel Training , Near and Dear Community Mapping , 2 Regional Symposium , Core Gift, Library Drop in (A Place to Be) and many other ABCD work that we will have completed by June 2020.

We have held 2 meetings with all the 9 Basic Assurances Working groups in attendance where we:

Meeting One - gave them updated information for their factor , handed out binders and reviewed our master timeline

Meeting Two - we heard and gave feedback to all their work plans

Each Basic Assurance Factor has:

- held 2-3 meetings
- Reviewed and cleared their binders
- Created a work plan
- Met with other relevant groups that share their work
- Started to implement , update and record evidence

Leadership Committee

This is the committee that plans and executes the week long accreditation visit.

- They have held 2 meetings and have 2 more scheduled before the end of the year.
- They have created a work plan.
- They have branded the Accreditation process (Vision 2020 – Shaping our Future) and are working on communication tools for the process. They will be sending out regular Newsletter updates and other communications.

Engagement Process

The Engagement Process is complete. We had the dates confirmed this morning and we will be having our Accreditation the week of May 5th 2020.

Story Archiving for Accreditation

It was clear, throughout listening to our Basic Assurances Working Groups, that story telling was going to be an integral part of our accreditation process. We have engaged a current staff member to help us to gather stories to support all areas of our accreditation process. She will be gathering peoples stories and helping to creatively share them, with permission, to help us illustrate our work and also to preserve the stories. The staff will be making podcasts, photography.

We will also gather stories of organizational change that has occurred since the last accreditation. One example of that would be our Employment transition away from a sheltered workshop and towards a person centred process that was brought to us by the work Wise has done in the United States.

Accreditation Week overview

- We gather in meetings that involve a variety of stakeholders – people receiving supports, their families, staff, board members, and community.
- Working in groups, participants complete a real time self-assessment of the 34 indicators that are part of the 8 Person-centred Excellence Factors
- All participants identify and prioritize the top strategies that will produce the biggest payoff for CL Brant.
- Participants break up into small groups and design change strategies for the top 2-4 priorities.
- Key decisions are made in real time.
- We create a Plan for Person-centered Excellence that identifies sustainable strategies, timelines, data collection and outcomes for CL Brant.
- All agree and commit to the Plan for Person-centred Excellence.
- The plan forms the basis for the ongoing accreditation relationship between CQL and the organization.



