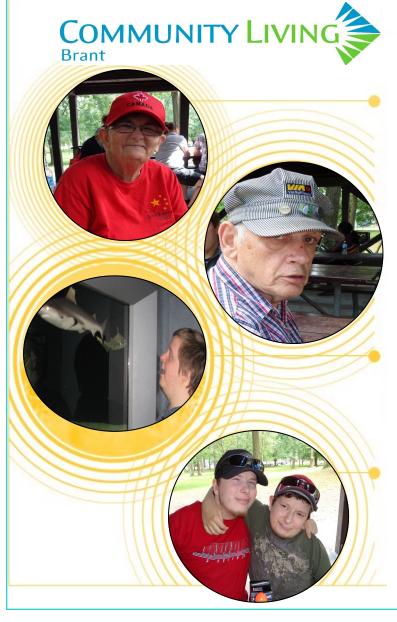


# Annual Report 2013 - 2014





### **MISSION STATEMENT**

Community Living Brant is committed to providing supports and services to meet the diverse developmental needs of people within the community.

### **VISION STATEMENT**

Community Living Brant envisions a welcoming, inclusive community where all are encouraged to reach their full potential.

## **GUIDING PRINCIPLES**

- Dignity and Full Citizenship
- Inclusion and Community Engagement
- Partnerships and Collaboration
- Leadership and Excellence
- Integrity and Accountability

## What's Inside:

- Pg. 1 Mission Statement, Vision Statement, and Guiding Principles
- Pg. 2 Board of Directors for 2013/2014
- Pg. 3 Reports Rights Committee, Quality Enhancement Committee, and Health and Safety
- Pg. 4 Report from Parents Group
- Pg. 5 Report from Ontario Early Years Centre: Brant
- Pg. 6 Report from Community Relations

- Pg. 7 Report from R.E.A.C.H. Out
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- **Pg. 11 Personal Outcome Measures**
- Pg. 12 Pathway to Accreditation
- Pg. 13 Did you know
- Pg. 14 In Memoriam

# **Board of Directors**

President

Ryan Kirk

**Vice-President** 

Martha Hillier

**Past-President** 

Marylou Chatland

**Treasurer** 

**Greg Hall** 

Secretary

Patricia Barter

#### **COMMITTEES:**

Audit Execut

Executive No

**Directors** 

Kristie Beckham

John Farley

Wendy Fries

Gary Kusch

**Debi Pickering** 

**Claire Speirs** 

**Shirley Taylor** 







#### **HIGHLIGHTS OF ACTIVITIES AND PRESENTATIONS:**

- Governance Fiduciary Responsibilities/Transfer
   Payment Business Cycle
- Ontario's Not-For-Profit Corporations Act
- Changes from Ministry of Children and Youth Services to Ministry of Education
- ◆ Succession Plan Board and Management
- ♦ Community Living Brant Bylaw Changes
- Select Committee on Developmental Services
- ♦ Community Living Ontario Bylaw Changes
- ♦ Insurance Renewal
- Laurier Youth Leader on Board

- Class Action Lawsuit Against Huronia,
   Southwestern and Rideau Regional Centres
- ♦ Basis Assurances/Accreditation Preparation
- Risk Management Plan
- Risk Assessment 2013/2014
- Ombudsman's Investigation Report
- Ministry of Community and Social Services
   Restructuring
- Passport Funding Guidelines
- Fire Marshall's Updates



## **Rights Committee**

- Welcomed Sherry Haines as its newest community member.
- The Committee met with 31 people and updates were provided for 10 additional people.
- One new person had a restriction reviewed and approved.
- There were 4 new restrictions and no resumed restrictions.
- There were 3 restrictions that were lifted for 3 people.
- The Committee approved 50 rights extensions 40% represented restrictions for psychotropic medications.





## **Quality Enhancement Committee**

- Presentations each month from the 9 Basic Assurances Working Groups regarding the key indicators, successes and areas requiring improvement by CLBrant in preparation for accreditation with the Council on Quality and Leadership (CQL).
- Strategic Plan and Personal Outcome Measures interview updates.
- Feedback and comments to R.E.A.C.H. Out regarding their educational seminars and presentations.

## **Health and Safety**

- "Make Safety a Habit" was the theme for North American Occupational Safety and Health Week from May 4 to May 10, 2014. Community Living Brant celebrated the week by offering activities and providing educational information for staff and self advocates, including Emergency Preparedness Training, Fire Prevention Awareness and the tour of a Fire Station hosted by R.E.A.C.H. Out.
- Health and Safety training and information on topics including WHMIS, Safe Lifting, the Ministry of Labour's "Worker Health and Safety Awareness in 4 Steps", Infection Control, and Health and Safety Auditing.
- Community Living Brant is involved in the Ministry of Labour Group Home Initiative Pilot Project. In partnership with the WSIB Safety Group, this proactive initiative is focused on the continual improvement of health and safety in the Developmental Services Sector.



## **Parents Group**

Presentation by Developmental Services Ontario (DSO) regarding the changes to using Passports funding and new process for submitting expenses.



- Reviewed and discussed the Government of Ontario's Select Committee for Developmental Services Interim Report. The purpose of the Select Committee was:
  - (i.) to make observations and recommendations regarding the need for a comprehensive developmental services strategy to address the needs of children, youth and adults in Ontario with an intellectual disability or who are dually diagnosed with an intellectual disability and a mental illness; and
  - (ii.) to coordinate the delivery of developmental programs and services across many provincial ministries in addition to the Ministry of Community and Social Services.

## Fondly Remembering

This year, we said Farewell to the last member of our Founding Families

## **Betty Scott**







Ontario Early Years Centres A Place for Parents And Their Children



Centres de la Petite enfance



The Ontario Early Years Centre: Brant provides programs and services free of charge to parents and their children ages 0-6 years. Each year, we partner with over 120 agencies/programs to deliver workshops, events and programs to thousands of parents and children. We developed a new partnership with Immigration Settlement Services and provided a communications circle at our main location. We also enhanced our partnership with the County of Brant Community

Services and now have some programming published in their bi-annual guide.



Highlights: 2<sup>nd</sup> Annual Touch a Truck event saw over 500 in attendance; 16<sup>th</sup> Annual Kids Summer Celebration Day had over 3,000 visitors to Mohawk Park; Mothers in Motion events included monthly Family Gym Time at the Boys and Girls Club; over 60 workshop topics offered; and articles in the Best

Start Magazine.

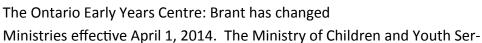




For educators working with children 0-12 years, we were pleased to offer many learning opportunities once again this year. We also partnered and hosted the Early Childhood Education Job Fair in January with over 80 attendees.

## Other Areas of Interest:

16<sup>th</sup> Annual CHANGE Early Learning and Parenting Conference with over 170 delegates a day; Symposiums for child care supervisors and cooks; and online learning for early childhood educators was developed in partnership with the City of Brantford and Lansdowne Children's Centre.



vices transferred the responsibility for all parent resource centres to the Ministry of Education. This is a seamless transfer and families and educators are not experiencing any changes to service delivery. Community Living Brant continues to be the operating agency for the OEYC: Brant. For more information about the Ontario Early Years Centre: Brant, visit:

Brant. For more information about the Ontario Early Years Centre: Brant, Visit:

www.eycbrant.ca/oeyc



## **COMMUNITY RELATIONS**

26th Annual Circle of
Friends Golf
Tournament was
held on August 15,
2013, at
Northridge Golf
Course. Ninetyeight golfers raised
over \$22,000 for the

Young Adults in

Transition Program.

The 5th Annual Davies Moffat

Team Charity Curl in Support of

Community Living Brant was held on

Saturday, November 16, 2013, at
the Brant Curling Club. Eight

cle of

Teams participated and
raised over \$9,000

was

Literacy
Program.



On May 12, 2014, Mayor Chris Friel proclaimed the month of "May" as "Community Living Month" in Brant County and Brantford. The Community Living Brant Flag was raised at City Hall in recognition of this event.

#### **WORKING TOGETHER TO MAKE CHANGE - R.E.A.C.H. Out**

R.E.A.C.H. Out, the Self Advocate Committee of Community Living Brant, continues its commitment to empowering people who receive services through advocacy, education and peer support. We strongly believe that each of us has many talents to share and we all deserve a life lived as valued, contributing, and respected members of our community. Committee members continue to develop leadership skills both within Community Living Brant and within our community.

PRESENTED TO: Careers Classes at 4 Grand Erie Board High Schools about a career in Developmental Services; Early Childhood Educators and Grade 7/8 students at 2 local elementary schools about respectful language and the "R" word; a Health Matters videoconference seen by participants across Ontario as one of the key note speakers. Feedback has been very positive from these presentations.

ATTENDED: Networking session with self advocates from Community Living Haldimand and C.L.A.S.S. to meet our Community Living Ontario area self advocate representative; Focus Group organized by the Southern Network of Specialized Care seeking feedback for health care professionals to provide the best possible medical care to people with developmental disabilities.

COLLABORATED WITH: Laurier students in the Human Rights & Human Diversity Professionalization class to develop a grant proposal to the Trillium Foundation to make a new video about "Rights and Responsibilities" and to update the current "Complaints Procedure" Video.





**MET WITH:** New Staff to inform them about the Committee and view the "R" word video.

PROVIDED PEER SUPPORT: At Rights and Responsibilities Training with Steve Csordas, Terry Yamauchi and Donna Blackmore.

# CONNECT & educate

**HOSTED**: A special Writing Workshop by Ray McInnis, author and instructor of "Write to the Heart Workshops" - participants used a variety of mediums to tell personal stories; Educational seminars on diabetes, fire safety, nutrition, food safety, personal safety, bullying, Brant Animal Aid and Sign Language; Tour of the local Fire Station for North American Occupational Safety and Health Week.

## **D**EVELOPED:

The Resource Room at the Dunn Building, which provides resources to people who receive services about health and wellness, safety, rights, abuse and community services.

## FUNDRAISED:

- Sold "Spread the Word to End the Word" bracelets.
- ♦ Hosted a Hallowe'en Dance. ♦
- Held a Pancake Supper on Shrove Tuesday at the Moose Lodge.
- Held a "Wrestlemania Movie Night" in April.

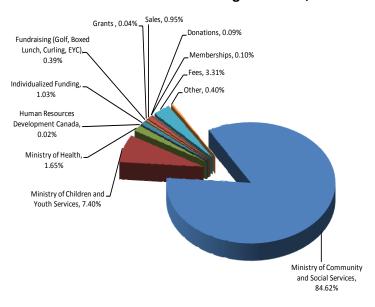
## LOOKING AHEAD:

- Produce a series of videos to be used in "Rights and Responsibilities" training.
- Update "Complaints" Video.
- Collaborate with self advocates from CLHaldimand and C.L.A.S.S. to organize a conference in 2015.
- Educate more students about the "R" Word.

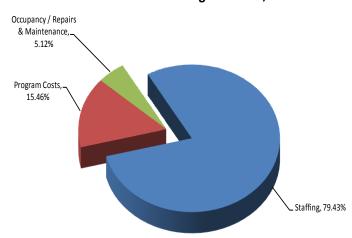
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# Financial Report 2013/2014

#### Revenue for Year Ending March 31, 2014



#### Use of Funds Year Ending March 31, 2014



## Thank you to our funders —

The Ministry of Community and Social Services (MCSS)

The Ministry of Children and Youth Services (MCYS)

The Ministry of Health for "Aging At Home Respite"

## **IMPACT**



Community Living Brant has an impact on the local economy and local lives. It employs 254 staff and has a \$13M budget.

## Our Services and Supports



provided for 47 people



SUPPORTED LIVING &

COMMUNITY PARTICIPATION

provided for 125 people



ASSOCIATE FAMILIES
provided for 18 people



RESPITE SERVICES AT COLBORNE
AND BELL LANE provided to 87
people, 26 through Ministry of
Health "Aging At Home" funding



INDIVIDUAL PASSPORT FUNDING
22 people used their funding to
purchase our services



Opportunities were provided to 81 people

**LITERACY** 



**ODSP EMPLOYMENT SUPPORTS** 

were received by 67 people



**TRANSITION SUPPORTS** 

were received by 89 people





EMPLOYMENT SUPPORTS
AND DUNN ENTERPRISES

were accessed by 149 people

## PARTNERS AND NETWORKS

Community Living Brant and our network of community, provincial, national, and international connections have been enabling one another to grow stronger and more effective in our ability to support people with developmental disabilities.

## Community

Ableworks

Adult Recreation Therapy Centre

Alzheimers Society of Brant

Arts Block

B.G.H. Mental Health Unit Brantford Lift

Bethesda

Brant County Health Unit

BHNCDSB Brantwood

Brantford-Brant Best Start
Brant Family & Children's Serv.

Boys and Girls Club of Brantford

Best Buddies

Brantford & County Libraries Brant Foundation for Persons with Developmental Needs

Round Table on Poverty

Career Link

Chamber of Commerce

City Child Care Services

City Housing
Contact Brant

**County Community Services** 

C.C.A.C. C.L.A.S.S. C.N.I.B.

Community Living Six Nations

Fire Department

Family Counselling Centre

Food Bank

G.E.D.S.B.

**Grand River Health Centre** 

Kids Can Fly

**Laurier University** 

Lansdowne Children's Centre

LHINS

Mayor/MPP/MP

Nova Vita

ODSP

Police

Participation House

**Public Guardian and Trustee** 

Pregnancy Resource Centre

Red Cross

St. Joseph's Hamilton

St. Leonard's

Sexual Assault Centre

Twin Lakes Tourism

Volunteers of Brant

**Community Gardens** 

**Victims Services** 

Why Not Missions

Woodview Mental Health

and Autism Services

Youth Resource Centre

## **Provincial**









Developmental Services
Human Resources Strategy

## National and International



#### **NADD**

Association for Persons With Developmental Disabilities And Mental Health Needs









#### **Personal Outcomes measure:**

- a person's quality of life based on their individual priorities and preferences
- the organization's supports and services that contribute to the achievement of their outcomes/quality
  of life.

```
My Self
     My World
          My Dreams
People ...
          ... are connected to natural support networks
        ... have intimate relationships
                                              ....are safe
      .... have the best possible health .... exercise rights
      .... are treated fairly .... are free from abuse and neglect
              ..... experience continuity and security
           .... decide when to share personal information
           .....choose where and with whom they live
                               ...... use their environments
 ... choose where they work
                 ..... live in integrated environments
           ..... interact with other members of the community
      ..... perform different social roles
                                        .... choose services
        ..... choose personal goals ..... realize personal goals
   ....participate in the life of the community .... have friends
                        .... are respected
```

#### PATHWAY TO ACCREDITATION

#### WITH THE COUNCIL ON QUALITY AND LEADERSHIP (CQL)

#### **Basic Assurances Accomplishments:**

In preparation for accreditation, the agency assigned working groups for 9 of the 10 Basic Assurances Factors. Each group was comprised of people supported, direct support staff and a management staff to gather evidence, create, and monitor their Factor's workplan. The work completed by each team was an integral part of ensuring that we have effective organizational systems in place and sound practices for each of the Indicators within a Factor. With each working group's workplan, a number of key initiatives were undertaken to enhance these systems and practices across the agency. They include the following:

#### **FACTOR 1: RIGHTS**

Development and implementation of an agencywide Rights Assessment Tool to ensure we understand each supported person's priority rights, rights restriction and areas requiring further education or support.

#### **FACTOR 2: RESPECT**

Completion of focus groups to determine how people supported feel CLBrant demonstrates respect. This included the creation of a respect video that has been used by R.E.A.C.H. Out self-advocates to share this information.

#### **FACTOR 3: NATURAL SUPPORT NETWORKS**

Draft "Natural Supports" policy was created; Information, stories and practices are being gathered regarding our experiences in helping people connect or reconnect with their family to create an agency resource manual.

#### **FACTOR 4: ABUSE**

Revisions were made to the "Abuse" policy to clarify reporting timelines. Revisions were made to the agency's training information and packages for people supported. The training group now has a member who receives services to assist with training sessions.

#### **FACTOR 5: HEALTH**

A draft Resource Binder of generic health information has been created. It will be helpful to staff in supporting people. Implementation of "Controlled Acts" procedures to support people's best possible health.

#### **FACTOR 6: SAFE ENVIRONMENTS**

Development and implementation of an Emergency Preparedness Course for self—advocates. Revisions to the specific responsibilities of the agency' Safety Audit Committee in the completion and analysis of safety audits completed for each service area in the agency. Implementation of agency-wide practices for the annual completion of safety audits for each person supported in conjunction with the annual planning process.

#### **FACTOR 7: STAFF RESOURCES AND SUPPORTS**

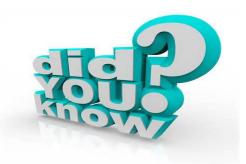
Currently staff teams are finishing up the completion of worksheets for each of the 21 Personal Outcome Measures that represent the priorities of people supported in that location and connect which core competencies would be connected to the specific outcome. This information will be incorporated into the agency hiring process.

#### **FACTOR 8: POSITIVE SERVICES AND SUPPORTS**

A Positive Supports Resource Team has recently been developed and is currently developing its purpose and terms of reference for supporting staff and people in implementing positive support strategies. The agency's person directed planning practices have been revised to ensure key elements in the planning process are being implemented to provide people with the best possible plan that works towards achieving outcomes for people.

#### **FACTOR 9: CONTINUITY AND SECURITY**

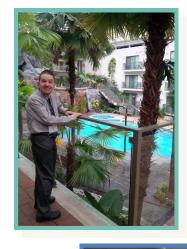
To promote coordination of services and supports for people to attain personal outcomes, the agency is now using the Individual Support Plan section of the AIMS database. This allows for better coordination of supports for people across the various service areas of the agency.



On Monday, December 9, 2013,
Valerie attended at Queen's Park for
ONTARIO'S APOLOGY TO FORMER
RESIDENTS OF THE HURONIA,
SOUTHWESTERN, AND RIDEAU
REGIONAL CENTRES FOR PEOPLE
WITH DEVELOPMENTAL DISABILITIES
delivered by Ontario Premier
Kathleen Wynne. Valerie

viewed the plaque that is going to be displayed at Huronia.





Shaun represented us well at the Community Living Ontario Conference in London in September.





local agencies.

We received a visit from Community Living Ontario's Chief Executive Officer, Chris Beesley.





We concluded our 60th Anniversary Celebrations with a wonderful Christmas Gala on December 5,









"We fondly remember additional family, friends, staff, and family of staff who have passed, and we dedicate this Annual Report to their memory."







Jason Wile



Julie Kozak

# In Memoriam

Paul Lavelle



Ron Hutzler







For more information on these events, please contact Kim Walsh at 519-756-2662 ext. 213

or via email kimwalsh@clbrant.com



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