

COMMUNITY LIVING
Brant



2016 - 2017

Annual Report

*“MOVING FORWARD
TOGETHER”*

Welcome to Community Living Brant's 2016/2017 Annual Report

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Who We Are.....



OUR VISION

Community Living Brant envisions a welcoming, inclusive community where all are encouraged to reach their full potential.



OUR MISSION

Community Living Brant is committed to providing supports and services to meet the diverse developmental needs of people within the community.



OUR GUIDING PRINCIPLES



- **DIGNITY AND FULL CITIZENSHIP**

We believe in the dignity of every human being and their inherent right to full citizenship.

- **INCLUSION AND COMMUNITY ENGAGEMENT**

We are committed to fostering inclusive communities through education, public awareness, and engagement.

- **PARTNERSHIPS AND COLLABORATION**

We promote community partnerships and collaboration in order to better respond to the needs of individuals with a developmental disability and their families.

- **LEADERSHIP AND EXCELLENCE**

We promote leadership and learning to achieve excellence.

- **INTEGRITY AND ACCOUNTABILITY**

We believe that integrity and accountability are central to all that we do.

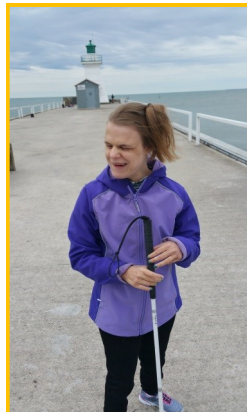




**In 2016-2017
Community Living
Brant supported
371 people.**

**Full-Time and Part-Time
Staff Employed 260**

**Operating Budget
\$15M**



**132 people
accessed
Employment Supports**

**140 people received
ODSP and Autism
Employment Supports**



**68 people used their
funding to purchase our
services through
Passport Individualized
Funding**

HOW COMMUNITY LIVING BRANT IMPACTED LIVES IN 2016/2017

**140 people were provided
support through Supported
Living and Community
Participation.**

**39 people were provided
support through Group Living**



**93 people received
support through
Young Adults in Transition**



**88 people received Respite
Services at Colborne Street
and Bell Lane**

**27 people received Respite
Services through the Ministry
of Health "Aging At Home"
funding**

**LifeShare Program
provides supports
for 20 people.**

The Council on Quality and Leadership Person-Centred Excellence Accreditation



It is hard to believe, but Community Living Brant just submitted its' "**18-Month Summary Post-Accreditation Report**" to The Council on Quality and Leadership (CQL), a recognized international leader in defining and measuring quality of life for people with disabilities and in those organizations who support them. Over the past 18 months, the focus has been on achieving the actions outlined in the three (3) priority Strategic Directions as part of our "*What Really Matters*" Plan submitted to CQL. As part of our commitment to CQL, these Directions represent the three priority Person-Centred Excellence Factors chosen during our Accreditation in the fall of 2015. Below lists the key results towards our specific goals laid out in the Strategic Plan.

FACTOR 3: SUPPORTS AND SERVICES

Planning and Resource Team focused on building relationships through asset-based community development training.

Completion of person-centred approaches to employment training by Emily Harris from the Washington Initiative for Supported Employment with our Supported Employment and Community Support Services staff, who supported approximately 70% of people receiving services.

Support Plan Committee has reviewed plans from January 2016 to May 2017 providing specific feedback and suggestions to teams in creating more specific goals.

Successfully ended sheltered contract work at Dunn Enterprises as of the summer of 2016. Since the ending of this work, there continues to be a strong focus on assisting people to find competitive employment and valued social roles. From June 2016 until March 2017, an additional 29 people have gained competitive jobs through Supported Employment. As well, from April 2016 to March 2017, 32 people gained competitive employment through our Youth Autism Employment Grant.

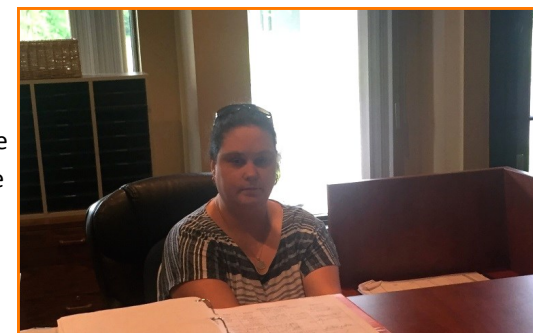
FACTOR 4: COMMUNITY CONNECTIONS

Michael Kendrick provided training to 40 staff and completed presentations to the Board of Directors. Two management staff attended the 2-week "*Optimal Individual Service Design*" course. This is in addition to the 20 staff who attended this course last year.

Mary Kealy, former CEO of Brothers of Charity, County Galway, Ireland, provided "*Intensive Theory of Practice*" training to 35 staff in September followed by work with the Quality Enhancement Committee. This training reflects the commitment of the agency that people have valued roles in inclusive places that leads to the good life.

Joe Erpenbeck, from the Asset-Based Community Development Institute (ABCD), has provided training to people supported, staff, families and the Board of Directors on ABCD from January 2016 to the end of March 2017. More intensive work has continued during the first quarter of 2017 as we build a team of staff to serve as mentors for the agency in building relationships, roles, and partnerships in the community.

With this focus area in mind, we have begun learning about ABCD over the past year, which provides a framework in building connections and relationships in community. The philosophy of ABCD is that the more we each are able to contribute and share



our "gifts" or strengths, the more relationships we will have and our social roles will increase. In turn, our community will be stronger with a greater web of relationships and belonging. Time has been spent exploring how to identify the assets and welcoming places in our community. This includes discovering the citizens, associations, businesses, other institutions, and natural connectors who are active in our community.

FACTOR 8: EMERGING PRACTICES IN INDIVIDUALIZED BUDGETS

As of December 1, 2016, Community Living Brant will have collected data on individualized supports by hours and days for each person connected to Supported Living, Respite, and Community Participation Services.

Eight (8) people have detailed individualized budgets and support teams. These budgets are tracked differently from our traditional budgeting by service area as defined by our funder. The information being gathered from these pilot teams is being analyzed and best practices being determined to share across the agency.

Implemented a web-based payroll system that allows for the creation of individualized tracking of staff supports.

Report from the Board of Directors for 2016 - 2017

President	Martha Hillier
Vice-President	John Farley
Past-President	Marylou Chatland
Treasurer	Greg Hall
Secretary	Pat Barter

Director, Cate Breagh
Director, Bruce Jones
Director, Debi Pickering
Director, Claire Speirs

Director, Rebecca Chapple (April 3/17)
Director, Gary Kusch
Director, Philip Scott

ACTIVITIES



Evolution of the Sheltered
Workshop to Employment and
Community Engagement

Premier's Mandate Letters to
Ministers

Income Security Reform
Working Group at
Queen's Park

Basic Income Pilot

Ombudsman's Report
"Nowhere to Turn"

MCSS
Risk Assessment

Negotiated 2-Year
Collective Agreement

LifeShare - Filming of
Brantford LifeShare
Families and Homesharers
for use in provincial
LifeShare Campaign

MCSS Performance Measures
Framework

CLBrant Strategic Plan and
Accreditation Updates

Community Living Day at the
Legislature



Provincial Housing Forum

Multi-Year Residential Planning
DSCIS

Provincial DSCIS Pilot

MCSS Compliance Review

Quality Assurance Measures
Compliance

Class Action Lawsuit
against 12
Institutions

ReportON

The Report from the Board of Directors - Continued



Joe Erpenbeck



Michael Kendrick

GRANTS

- 1) Housing Department - City of Brantford - Housing Supplements
- 2) ODSP - Employment Supports - Short-Term Training Pilot - Hosted Employer Breakfast
- 3) "From Presence to Citizenship" - one of ten organizations in the province
- 4) Developmental Services Housing Proposal Task Force
- 5) Ministry of Children and Youth Services Employment Grant for Youth With Autism

PRESENTATIONS

- 1) "Employment For All" by Shaun Wood, W.I.S.E.
- 2) Asset-Based Community Development by Joe Erpenbeck
- 3) Overview of the Agency by the Full Management Team
- 4) "How Your Organization Can Impact on Quality— One Person At A Time" by Michael Kendrick
- 5) Insurance - Q&A
- 6) "From Presence to Citizen" Video
- 7) New Supported Employment Video
- 8) LifeShare Provincial Campaign Video



Installation at the Annual Meeting June 16, 2016

COMMITTEES

- 1) *Executive Committee* - Martha Hillier, Marylou Chatland, John Farley, Pat Barter and Greg Hall
- 2) *Nominating Committee* - Marylou Chatland, Bruce Jones and Lloyd Rockefeller
- 3) *Audit Committee* - Greg Hall, Martha Hillier, Glenda Minard and Morris Gloyn



Marylou Chatland represented CLBrant as a founding member agency of OASIS at their 20th Annual Conference in Ottawa in May.



Full Management Presentation



Shaun Wood

The Report from the R.E.A.C.H. Out Self-Advocates Group

R.E.A.C.H. Out continues its commitment to empowering people who receive services through advocacy, education and peer support. We believe each of us has many talents to share and we all deserve a life lived as valued, contributing, and respected members of our community.

As committee members, we continue to develop leadership skills both within Community Living Brant and within our community. Within Community Living Brant, we have members who serve on: Hiring Committee - playing a part of the interview process for new hiring new staff; Board of Directors; Quality Enhancement Committee; and the External Rights Committee.

These are some of the events, activities and educational opportunities we were involved with in the past year.



- * Talked with the post-secondary students at Laurier who were studying Advocacy and Human Rights for Youth with Disabilities directed by Professor Dr. Catherine Stewart .
- * Talked with students at North Park and Caledonia High Schools in their Careers Classes about working in Developmental Services.
- * Attended "Linking Up" video workshops on: Knowing Your Rights, Abuse, and Respecting Rights.
- * We presented on the "R Word" at the Port Elgin "Speaking Out Conference" in 2016.

- * We sit on the Respecting Rights Committee working on providing rights supports for people in Ontario.
- * Hosted and attended meet and greets with other Self Advocate groups to brainstorm and share new ideas.
- * Worked with Joe Erpenbeck in assisting with supports to becoming connected to the community.
- * Hosted training with Shaun Wood regarding Moving Forward with Supported Employment and Building Confidence.
- * Attended the "Deepening Community" workshop held by People First of Ontario.

Fundraising: Held a Pancake Dinner Fundraiser - proceeds towards future workshops and conferences.

- * To organize a "Quality Assurance Measures Package" Committee to provide education and training for persons supported.
- * To host information sessions with other Self Advocate groups.

- * Update Complaints, Abuse, and Rights Training sessions for people supported and our presentation at New Staff Orientation.
- * To continue to educate about the "R" Word.

- 31 people receiving supports met with the Committee to review new restrictions or restriction extensions.
- 3 new restrictions. Two new people had psychotropic medication restrictions presented. One new person had a diet restriction implemented for a short period of time.
- 3 lifted restrictions. Two were for the administration of psychotropic medications and one was to end a dietary restriction.
- 39 rights extensions (35% were for psychotropic medications) - others included: locked medications; restricted access to food, cleaning supplies and possessions; and restrictions to access to personal funds.

This year, the Committee saw the retirement of member, Joe Hibbert. Joe was an original member of the Rights Committee serving for almost 20 years! Joe was very passionate about ensuring the protection of rights of people.

Rights Committee Report

Parents Group Report

An engaging evening event was held with Joe Erpenbeck called ***“The Power of a Connected Community for People with Disabilities and Families”***. Joe works for the Asset Based Community Development Institute and shared ideas, strategies and stories with families about building relationships and connections for their family member.

We accessed two webinars hosted through the ***Partners for Planning (P4P)*** website. The first session was on ***“Ontario Disability Support Program – Updates and Information”***. The second session was more specialized and was specific to ***the Henson Trust***. The Partners for Planning website has a wealth of information for families through webinars, learning seminars and free planning resources, including a “Financial Planning” booklet and “An Introduction to Wills and Estate Planning” booklet. Visit <http://www.planningnetwork.ca/en-ca> to start planning.

Community Living Brant continues its commitment to promoting health and safety for all employees and people who receive service. We celebrated over 11 years as an Advantage Group member in the WSIB Safety Group Program. Community Living Brant successfully passed the Workplace Safety and Insurance Board Validation Audit.

The Ministry of Labour approved Community Living Brant’s Multi-Workplace Joint Health and Safety Committee Terms of Reference.

Health and Safety Representatives, Supervisors, and the Joint Health and Safety Committee participated in training on Infection Control and Safe Food Handling (presented by the Brant County Health Unit), Health and Safety Roles and Responsibilities, and the impact of fatigue in the workplace.

Health and Safety Report

*Safety is as simple as ABC ...
“Always Be Careful”*

Unknown

Ontario Early Years Centre: Brant Annual Report



The Ontario Early Years Centre: Brant provides play and learn programs and workshops free of charge to parents/caregivers and their children ages 0-6 years. Each year we partner with a multitude of diverse and inclusive early learning and child care agencies/programs to deliver continuous professional learning opportunities, events and programs to thousands of parents/caregivers and children.

OEYC: Brant is the lead organization in the City of Brantford and the County of Brant for offering continuous professional learning opportunities for Early Childhood Educators, Caregivers and other Professionals in the field of early learning and child care. Critical reflection is an important part of all that we do at the OEYC: Brant to support planning and to ensure that we continuously improve the programs and continuous professional learning that we offer. We review and reflect on the input that is compiled and make changes in response to the feedback that is given. New this year, the OEYC: Brant gathers feedback electronically from participants using an innovative turning technology program for all workshops that are presented with a powerpoint format. Some of the new continuous professional learning opportunities that we have developed in response to input is an Early Childhood Educator 8 week series in the evening on the Ontario's pedagogy for the early years "How Does Learning Happen?". Thank-you to the City of Brantford Children's Services for funding this series through the capacity building dollars. In addition to a new Educator series we have developed a "Community of Practice Network". A "Community of Practice" is a group of people who share a common concern or a passion for something they do and learn how to do it better as they interact as a group.

We have also developed new online courses for Brant Learn with a new format that integrates group discussions between Educators to reflect and learn together. One of the new modules that we have developed is called "How to Make Learning Visible through Relationships and the Environment".

Our community is one of 45 across Ontario proudly taking part in the Healthy Kids Community Challenge to promote children's health through physical activity and healthy eating. Research shows that being active every day is essential for growing children. The theme of the Healthy Kids Community Challenge is "Choose to Boost Veggies and Fruits". The OEYC: Brant has received three grants from the "Healthy Kids Community Challenge" to provide newly developed Little Chefs' workshops, plus gardening workshops for children, families, and educators in the County of Brant and the City of Brantford to support healthy eating and living.

Fostering Brant's Growth in Early Learning builds on a foundation in Brant of quality programs in early learning and child care. The intent is to build upon the philosophy of supporting the whole child as a part of a family and community. It encourages self-reflection, critical study/analysis through discussion, and ongoing collaboration. There is learning among educators by engaging with families, using pedagogical documentation and continued professional learning. Wee Watch, Brant's provider for licensed home early learning and child care, has joined this year as a participant of Fostering Brant's Growth.

The 19th Annual CHANGE Early Learning and Child Care Conference was a success again this year. We had record breaking attendance with over 220 people in attendance on both conference days and delegates that traveled from places as far away as North Bay. A big thank-you to the OEYC: Brant team and all of our presenters for making this event a huge success!

Some other highlights for 2016-2017:

- Established a Study Group for Early Years Partners on "How Does Learning Happen?" facilitated by thought leader Karen Callaghan
- Making Learning Visible in our programs with photos and documentation
- 5th Annual Touch a Truck event saw over 800 in attendance
- 19th Annual Kids Summer Celebration Day had over 3000 visitors to Mohawk Park
- Celebrating Canada's 150th birthday and launched the 150 Play List ParticipACTION with families
- Published Articles in the Best Start Magazine
- Symposiums for Child Care Supervisors, Cooks/Home Child Care Caregivers and Working Together Symposium for partners that work with special needs children, youth and adults
- Breakfast with Santa with 4 seatings of 50 people each seating
- Participated in "Chalk It Up" for Mental Health Awareness Week
- Over 60 Continuous Professional Learning topics offered
- Partnership with the County of Brant and City of Brantford Parks and Recreation, Six Nations Child Care City and County Public Libraries and Brant Haldimand Norfolk Catholic District School Board to provide outreach workshops for parents/caregivers and children and elementary school teachers.



OEYC: Brant parent/caregivers and children at stay, play and learn drop-in programs.

Passport Individualized Funding

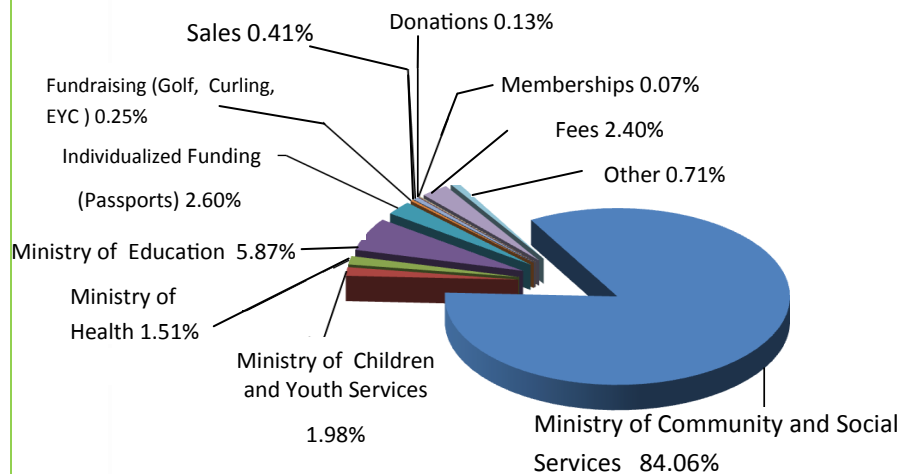
Passport funding began in 2011 and we are currently involved with 68 people/families who are in receipt of this funding. People have chosen to: have Community Living Brant administer their funds and provide the supports; have Community Living Brant serve as broker for their funding, which means they hire their own support; or purchase supports directly from Community Living Brant. Here are some examples to do with friends or on your own.



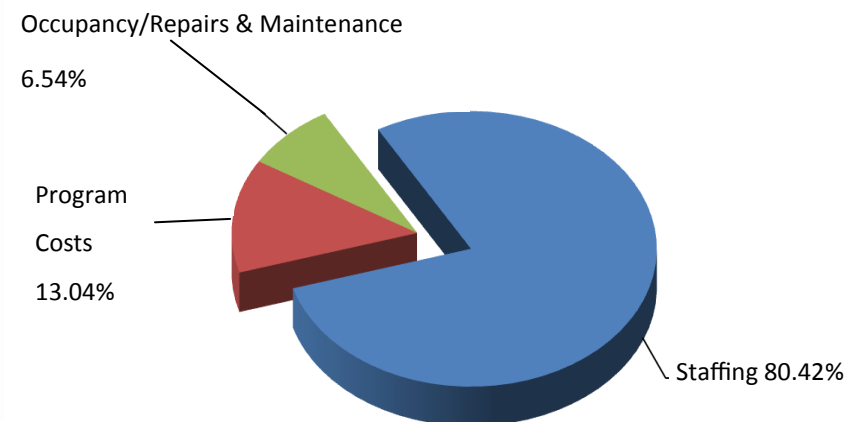
Financial Highlights

Community Living Brant would like to acknowledge our funders, businesses, and individual donors for their dedication and continued support. Your contributions are making a difference in people's lives. Thank You!

Revenue For Year Ending March 31, 2017



Use of Funds For Year Ending March 31, 2017



Employment Summit



We held our first very successful “**Employment Summit**” on March 9, 2017, at the Best Western in Brantford. It was well attended by over 80 people from various positions with organizations in the province and

Ministry departments.

Keynote speakers were Sean

Wiltshire and Shaun Wood, with breakout sessions conducted by Joe Dale, and CLBrant Supervisors Brenda Braund and Steve Csordas. Our guests left feeling inspired and motivated.





GOLF TOURNAMENT

The **29th Annual Circle of Friends Golf Tournament** was held on August 18, 2016, at the Northridge Golf Course. 108 golfers participated.

Including the funds raised this year, over \$500,000.00 has been raised to date for this program. It is directed to supporting young adults with a developmental disability as they transition from secondary school to independent community life.

MAY "COMMUNITY LIVING MONTH"

We celebrated on May 9th by:

- hosting our **11th Annual Flag Raising Ceremony** at City Hall. Mayor Friel read a proclamation declaring MAY as "Community Living Month" in the City of Brantford and together with Brian McKay and a representative from Community Living Six Nations Ronatahskats raised the flag.
- joining representatives from other provincial associations for a visit and reception at "**Community Living's Day At The Legislature**" at Queen's Park.



Street banners were raised on city streets to highlight this month.



CURLING BONSPIEL

8th Annual IPC "The Davies Moffat Team" Charity Bonspiel in Support of Community Living Brant was held on November 19, 2016, at the Brant Curling Club. 6 teams participated. \$8,600 was raised for the Literacy Program.



"Loving memories never die, as years roll on and days pass by. In our hearts a memory is kept, of ones we loved and will never forget."

In Memoriam



Robin Parsons

November 12, 1944

To

July 28, 2016

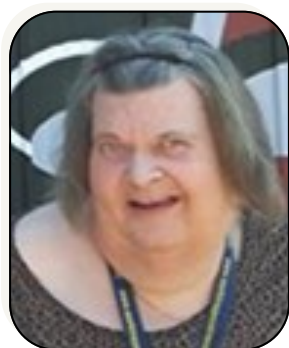


Mary Lynn Shrum

February 28, 1956

To

November 28, 2016



Kandy Burtch

August 8, 1957

To

April 7, 2017



Paul Townson

September 21, 1963

To

April 14, 2017



J.C.

**(James Courtland)
Parkins**

August 15, 1970

To

June 3, 2017



For more information on these two fundraising events, or if you would like to enter a team or sponsor these events,
please contact Community Relations at 519-756-2662 Ext. 213 or communityrelations@clbrant.com



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