

COMMUNITY LIVING

Brant



2015—2016 Annual Report

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“Community Living Brant is committed to providing supports and services to meet the diverse developmental needs of people within the community.”



QUALITY ENHANCEMENT COMMITTEE AND COUNCIL ON QUALITY AND LEADERSHIP PERSON-CENTRED EXCELLENCE ACCREDITATION

Community Living Brant is very proud to have achieved a four (4) year Person-Centred Excellence® Accreditation through The Council on Quality and Leadership (CQL), a recognized international leader in defining and measuring quality of life for people with disabilities and in those organizations who support them.

Over the past year, the focus of the Quality Enhancement Committee was preparation for our Person-Centred Excellence Accreditation with CQL. This included:

- Draft presentations from all 10 Basic Assurances working groups. This allowed the groups to share their evidence and answer questions that would be posed by CQL during their visit.



- Review and analysis of our Personal Outcomes Measures data
- Review of Shared Values Report to CQL
- Discussion around future Strategic Directions that would be chosen as part of the Accreditation process using CQL's 8 Person-Centred Excellence Factors.

Community Living Brant chose to have an independent body measure the quality of its support because we believe in continually enhancing our services.



We have a long-standing commitment using CQL's Personal Outcomes Measures as our tool for planning for people, as well as our measure of quality of life and quality of services for people. Through the CQL Accreditation process conducted November 16 to 20, 2015, we were given the opportunity to review and assess supports provided through Person-Centred Excellence and the impact of these supports on the personal quality of life of the people receiving them.



We brought together employees, people receiving supports and their families, community supporters and Board members for strategic thinking, interactive dialogue, and action planning. Community Living Brant concluded the 5-day onsite review with organization-wide Strategic Directions, *"The What Really Matters Plan"*, which identifies resources, timeframes for implementation and measures of accomplishment over the next four years.

The three Strategic Directions chosen from the Person -Centred Excellence Factors by our agency:

1. **COMMUNITY CONNECTIONS**
Everyone will have socially valued roles. This builds leadership capacity, self-worth, and full citizenship for people.
2. **SUPPORTS AND SERVICES**
People will have individualized self-directed supports and valued lives.
3. **EMERGING PRACTICES IN INDIVIDUALIZED BUDGETS**
Creation of a person-centred system that supports individualized budgets linked to people and their outcomes/goals.

The commitment to these Strategic Directions formulates our Agreement with CQL to meet the required validation over the four-year term. More detailed work plans will be created for each of the three chosen Directions, which will be monitored by the Quality Enhancement Committee over the next four years.

AN OVERVIEW OF THE BOARD OF DIRECTORS

MEMBERS

Martha Hillier, President

Pat Barter, Secretary

Cate Breaugh, Director

Rachel Marshall (to July/15)

Marylou Chatland, Past-President

Greg Hall, Treasurer

Rachel Kelly, Director

Debi Pickering, Director

Claire Speirs, Director

John Farley, Vice-President

John Anderson (to May 6/16)

Gary Kusch, Director

Philip Scott, Director

ACTIVITIES

- Visit and tour with The Honourable Helena Jaczek, Minister of Community and Social Services.
- 4-Year Person-Centred Excellence Accreditation.
- Development of Strategic Directions.
- OEYC: Brant successfully completed a peer-to-peer quality measure review using the “Fostering Brant’s Growth in Early Learning Model”.
- Ongoing support to those involved in the Class Action Lawsuit against the Schedule 2 Institutions.
- Multi-Year Residential Planning for Developmental Services.
- Evolving of sheltered workshop and increasing employment and alternate community day opportunities.
- Ministry of Community and Social Services Transformation.



- Completed requirements for Ministry Quality Assurance Measures Compliance.
- New Passport Guidelines and expanded support to those with Passport funding through an individual model.
- Governance Fiduciary Responsibilities/ Transfer Payment Business Cycle.
- Repurposed Gillin Road Group Home and expanded alternate accommodation options.
- DSO Consultation Sessions.
- Developmental Services Outcome Focused Performance Measurement Framework.
- Safeguard Standards Protecting People From Physician-Assisted Suicide.
- Succession Plan - Board and Management
- Host Family Brand Identity Marketing and Research at Queen’s Park.
- Ombudsman’s Investigation Report ongoing.
- Visitors from Australia and Japan to learn about our Best Practices.

- **The Brant Foundation for Persons with Developmental Needs**

- * Joint Building Condition Assessment Project
- * Planning future direction

GRANTS

- Completed Enabling Accessibility in Communities Fund.
- ODSP - ES Short Term Training Pilot.
- Provincial Best Practices - one of ten organizations in the province.
- Developmental Services Employment and Modernization Fund.
- Developmental Services Housing Proposal Task Force.
- Ministry of Children and Youth Services Employment Grant for Youth with Autism.

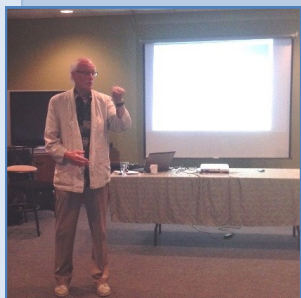
PRESENTATIONS



Leadership In Time Of Change

by Michael Kendrick

The Story of a Successful Agency Transformation to Individualized Person-Centred Supports in Ireland by Mary Kealy



Asset-Based Community Development

by Joe Erpenbeck

Independent Facilitation Leadership and Training by John Lord



Insurance Presentation by Jones Deslauriers Insurance Management Inc. and Frank Cowan Company Limited

Freedom Tour Video

CLBrant **Full Management Team**

COMMITTEES

◆ Audit Committee

◆ Executive Committee

◆ Nominating Committee

AN OVERVIEW OF SUPPORTS AND SERVICES

Community Living Brant
Supports **359 People**
Employs **250** Full-time and Part-time Staff
Operating Budget **\$14M**

EMPLOYMENT SUPPORTS AND DUNN
ENTERPRISES were
accessed by 158 people



Provided **RESPIRE
SERVICES** to 94
people **AT
COLBORNE STREET
AND BELL LANE**
and to 26 people
through Ministry of
Health “Aging At
Home” funding

**ODSP AND AUTISM
EMPLOYMENT
SUPPORTS**



were received by **130 people**

**SUPPORTED LIVING AND
COMMUNITY PARTICIPATION
PROVIDED FOR 138 PEOPLE**

47 people
used their funding
to purchase
our services through
**INDIVIDUAL
PASSPORT
FUNDING**



Group Living
provided for **43 people**



LITERACY OPPORTUNITIES
PROVIDED TO
27 PEOPLE



TRANSITION
Supports received
by **88 people**

ASSOCIATE FAMILY
PROVIDED FOR
24 PEOPLE



AN OVERVIEW OF MINISTER JACZEK'S VISIT

On March 31, 2016, Community Living Brant was honored to have The Honorable Helena Jaczek, Minister of Community and Social Services, for a tour and conversation about our diverse and evolving supports and services.



Over the past year....

- ◆ 29 people receiving supports met with the Committee to review new restrictions or restriction extensions.
- ◆ 2 new people had psychotropic medication restrictions presented.
- ◆ 4 new restrictions were presented and all were for psychotropic medications.
- ◆ 3 restrictions were lifted.
- ◆ 2 Behaviour Support Plans were ended, and at this time, there are no approved Behaviour Support Plans in our agency!
- ◆ 1 additional End Report was for a psychotropic medication.
- ◆ 44 rights extensions - of which 50 % were for psychotropic medications.
- ◆ The Committee welcomed Jamie Hitchon as its newest community member.

Over the past year

- ◆ A great evening event was held with **John Lord** called “***Towards a New Story for People with Disabilities and Families***”. John is a community researcher and a parent who helps families learn about community connections, expanding social networks and plan for a meaningful future for their family member outside the service world.
- ◆ **Mary Kealy**, from Ireland, joined parents one evening to share stories of her work in shifting supports and services from congregate, segregated settings to helping people have an inclusive, meaningful good life with the support of their families. Mary shared great stories about her work with people and families in Ireland.
- ◆ An evening event was held to hear a webinar with lawyer, **Brendon Pooran**, hosted through the Partners for Planning (P4P) website. This website has a wealth of information for families through webinars , learning seminars and free planning resources. Visit CL Brant’s website homepage (www.clbrant.com) and follow the link to join P4P.





Health and Safety

Community Living Brant maintains its strong commitment to promoting health and safety for all employees and people who receive service.

- ◆ Celebrating over 10 successful years as an Advantage Group member in the WSIB Safety Group Program.
- ◆ Health and Safety training and information on: Roles and Responsibilities for Health and Safety Representatives, Supervisors, and the Joint Health and Safety Committee; Safe Driving; and Psychological Health in the Workplace with the Canadian Mental Health Association.
- ◆ Continued to implement changes to Fire Code Regulations, including upgrades to all sprinkler system monitoring.
- ◆ In partnership with the local Fire Departments, Community Living Brant successfully participated in “mock” fire drills and evacuation procedures.

“For safety is not a gadget but a state of mind” ~ Eleanor Everet

Community Relations

- ◆ **28th Annual Circle of Friends Golf Tournament** was held on August 20, 2015, at the Northridge Golf Course.
 - ◆ 116 Golfers participated.
 - ◆ Including the funds raised this year, our Tournament has generated over \$500,000.00, which is directed to supporting young adults with a developmental disability as they transition from secondary school to independent community life.
- ◆ **7th Annual IPC “The Davies Moffat Team” Charity Bonspiel in Support of Community Living Brant** was held on November 21, 2015, at the Brant Curling Club.
 - ◆ 8 Teams Participated
 - ◆ Raised over \$10,000 for the Literacy Program.
- ◆ An article “*Building Lives in the Community*” written for the Expositor’s ‘Vibrant’ magazine.
- ◆ Item in Community Living Ontario’s “Weekly Update”.
- ◆ Articles submitted to The Expositor.
- ◆ Working with Octopus Red on marketing and branding.

R.E.A.C.H. OUT

R.E.A.C.H. Out, the Self Advocate Committee, continues its commitment to empowering people who receive services through advocacy, education and peer support. We strongly believe that each of us has many talents to share and we all deserve a life lived as valued, contributing, and respected members of our community. Committee members continue to develop leadership skills both within Community Living Brant and within our community.

Working Together To Make Change

Talked with the students in the Careers Classes at North Park and Caledonia High Schools about working in developmental services.

Talked with the post-secondary students at Laurier who were studying advocacy and rights for people with disabilities.

Talked with first year Bachelor of Social Work students at Laurier about supporting people with a developmental disability to live valued, connected lives.



Played a leadership role during the Accreditation process: participated in Basic Assurances groups, participated in a self-advocate session with the Reviewers, and full participation in planning for future direction of our agency.

Ways We Contribute

- * We sit on the Hiring Committee, playing a part in the interview process for new hires.
- * We sit on the Board and attend meetings.
- * We sit on the Quality Enhancement Committee.
- * We participate in Orientation of new staff.
- * We sit on the Rights Committee.

Educational Opportunities

Hosted a self-advocate session with Mary Kealy and discussed opportunities on how to live “real lives” talking about what’s important to people and how to make changes.

Hosted a session with Joe Erpenbeck and discussed how to build connections in your community and making plans using your personal gifts.



Attended a workshop “*This is my life*”, hosted by People First of Tillsonburg.

Attended a workshop “*Rise up*”, hosted by Voices Unlimited. Key note speaker was David Hingsburger, who talked about developing and maintaining healthy self-esteem.

Vice-President, Bruce Jones, participated in the visit and tour with Minister Helena Jaczek to promote self-advocacy.

Looking Ahead

Continue to update the educational video used to provide training to staff and persons supported.

Collaborate with Employment Supports in organizing an Employment Workshop in 2017.

Continue to educate students about the “R” word.

Host an information and networking session with other self-advocates this summer or fall.

Continue to work on gathering and preparing information to write a book about supports. This will be used to educate staff.

The Ontario Early Years Centre: Brant provides program and services free of charge to parents and their children ages 0-6 years. Each year, we partner with over 140 agencies/programs to deliver workshops, events and programs to thousands of parents and children. OEYC: Brant serves as the lead for our community and continues to train Early Childhood Educators in Triple P (Positive Parenting Program), as well as Mindfulness Training. Both these programs have been well received in Brantford and we receive dollars through Capacity Funding.



Our community is one of 45 across Ontario proudly taking part in the **Healthy Kids Community Challenge** to promote children's health through physical activity and healthy eating. Research shows that being active every day is essential for growing children. Good things happen when our kids move more, including having more self-confidence, stronger bodies and being better students! The theme of the Healthy Kids Community Challenge is "Run. Jump. Play. Every day." The OEYC: Brant has received grants to provide workshops and programs to children, families, and educators in the Brant County and the City.



Fostering Brant's Growth in Early Learning

builds on a foundation in Brant of quality programs in early learning and child care. The intent is to build upon the philosophy of supporting the whole child as part of a family and community. It encourages self-reflection, critical study/analysis through discussion, and ongoing collaboration. There is learning among educators by engaging with families, using pedagogical documentation and continued professional learning. In December 2015, Early Learning and Parenting Agencies had a successful first Peer to Peer Review. It proved to be a great learning experience.

18th Annual CHANGE Early Learning and Child Care Conference was a success again this year. It was attended by Early Learning Professionals from across the province. Over 180 participants registered for Friday and Saturday.



Developed many new educational workshops both online and at the Centre for the early learning community, educators, and parents and children in the use of the new tool developed by the

Ministry of Education called *How Does Learning Happen; Ontario's Pedagogy for the Early Years (HDLH)* - a process of critical reflection, learning, and growth and is the basis of high-quality programs that continuously improve and create contexts that are meaningful for the children and families/caregivers they serve.

Encourage educators to be researchers, try new ideas and test theories so they achieve the best outcomes for children, families, and themselves. For OEYC Staff, we used the tool "Four Foundations" (belonging, expression, well-being, engagement) to make the centre environment space reflect these principles.



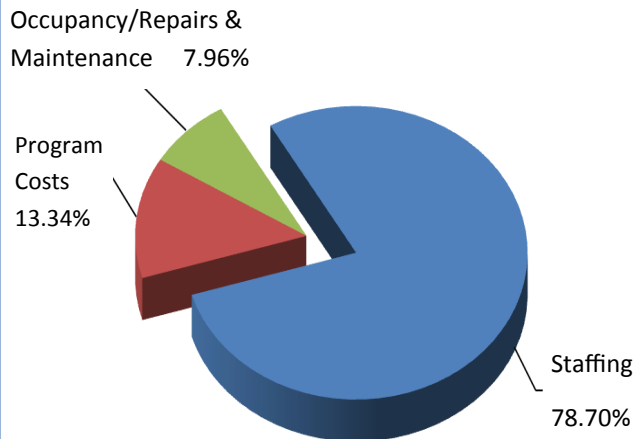
5th Annual "Early Childhood Education Job Fair"

- ◆ 4th Annual "Touch a Truck" Event - 800+ attended
- ◆ 18th Annual "Kids Summer Celebration Day" - 3,000+ visitors to Mohawk Park
- ◆ "Mothers in Motion" events included monthly Family Gym Time at the Boys and Girls Club and new location - Woodman Community Centre
- ◆ Articles in the Best Start Magazine
- ◆ Symposiums for Child Care Supervisors and Cooks
- ◆ Continue to develop online learning programs
- ◆ Family Literacy Day
- ◆ Breakfast with Santa with 3 seatings of 50 people each
- ◆ Participated in "Chalk It Up" for Mental Health Awareness Week
- ◆ Over 60 workshop topics offered
- ◆ Partnership with the County of Brant and City of Brantford Parks and Rec to provide outreach workshops for parents and children
- Working on providing a Community Garden for parents and children who attend programs

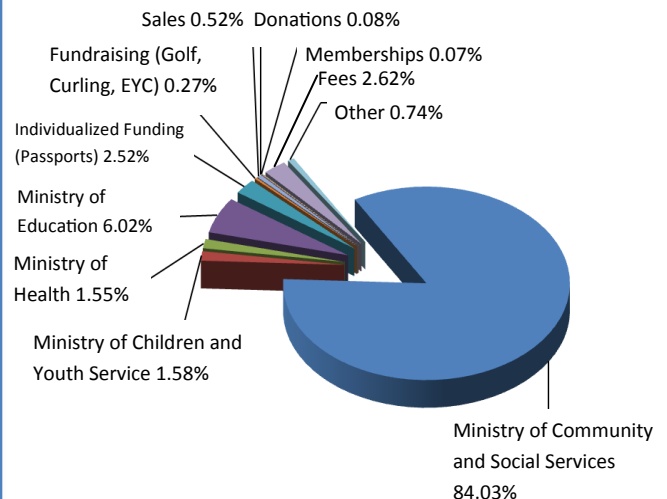


A FINANCIAL OVERVIEW

USE OF FUNDS YEAR ENDING MARCH 31, 2016



REVENUE FOR YEAR ENDING MARCH 31, 2016



Community Living Brant would like to acknowledge our funders, businesses, and individual donors for their dedication and continued support. Your contributions are making a difference in people's lives.

Thank You!

AN OVERVIEW OF COMMUNITY LIVING MONTH 2016

May is "**Community Living Month**" across Ontario. It celebrates the many successes in creating inclusive communities where people of all abilities can participate fully. On May 9, Community Living Brant celebrated by hosting the **10th Annual Flag Raising Ceremony** at City Hall. Mayor Chris Friel read the Proclamation, and then Bret Page and the Mayor raised the flag. **Street Banners** were placed around the City.



On May 11, we joined with representatives from nearly 30 associations and friends from Community Living across the province for a visit and reception at "Community Living's Day At the Legislature" at Queen's Park in Toronto. Shaun Nott represented us at the Legislature and paid a follow-up visit to MPP Dave Levac at his Brant Constituency Office.

We Remember



James Earl Hazlett

June 28, 1944 to July 22, 2015



Janice McHutchion

November 4, 1949 to August 8, 2015



Richard Smetana

January 19, 1959 to October 19, 2015



Maryanne Drago

April 25, 1950 to January 16, 2016



Mary Alice Barber

April 4, 1956 to
February 3, 2016

"We fondly remember additional family, friends, staff, and family of staff who have passed, and we dedicate this Annual Report to their memory."

Staff Appreciation Awards 2015

On March 18, 2016, we celebrated our Staff Appreciation Awards event with a “Viva Las Vegas” theme — and a surprise guest!



30 YEARS

Denise Bishop
Leanne Byrne
Rhonda Davis

25 YEARS

Lori Flicker
Kellie Hendry
Michelle Job
Christine Ross
Laurel Smith
Julie Turner



20 YEARS

Robin Arnold
Leslee McAlister
Christo Wilson



15 YEARS

David Braun
Christi Hobbs
Jeannie Loder
Miranda Mabini
Gary Neudert
Diane Smith



10 YEARS

Karen Chambers
Lori Doupe
Earl Gunn
Amanda Laberge
Carrie-Lyn MacNeil
Susan Marko
Jo-Anne McBurney
Sheri-Lynne McCarthy
Christie Richardson
Melodie Spender
Ryan VanSickle
Susan Walters



5 YEARS

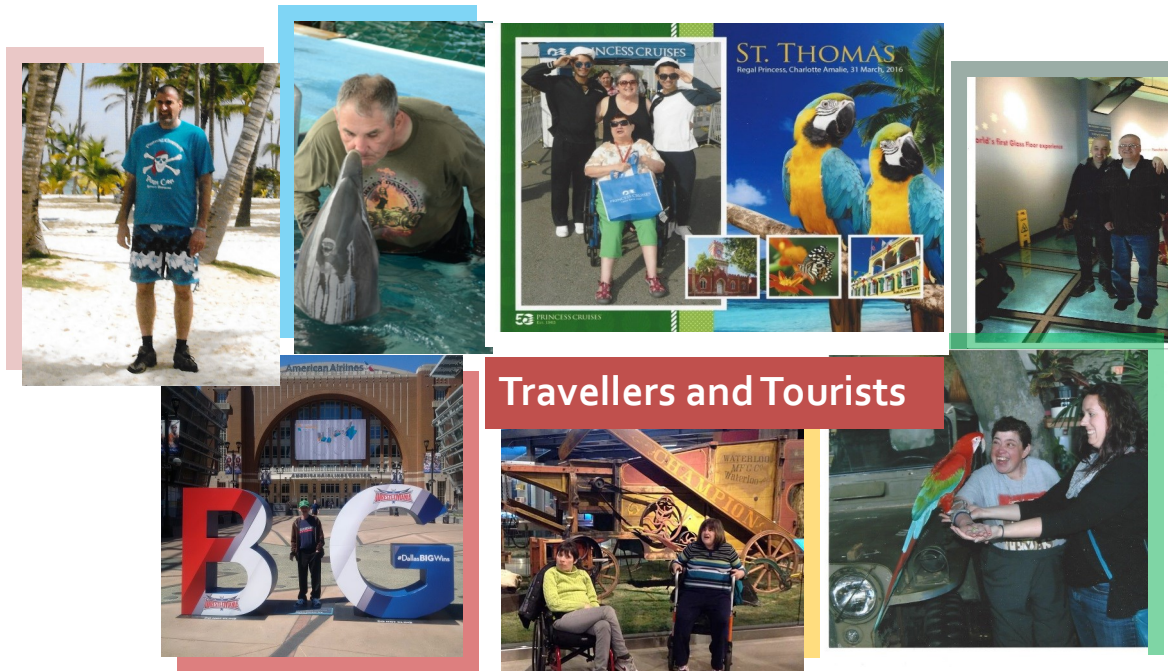
Gail Bedford
Jim Hladish
Marcia Hockley
Ewelina Mroz
Allison Woodhouse



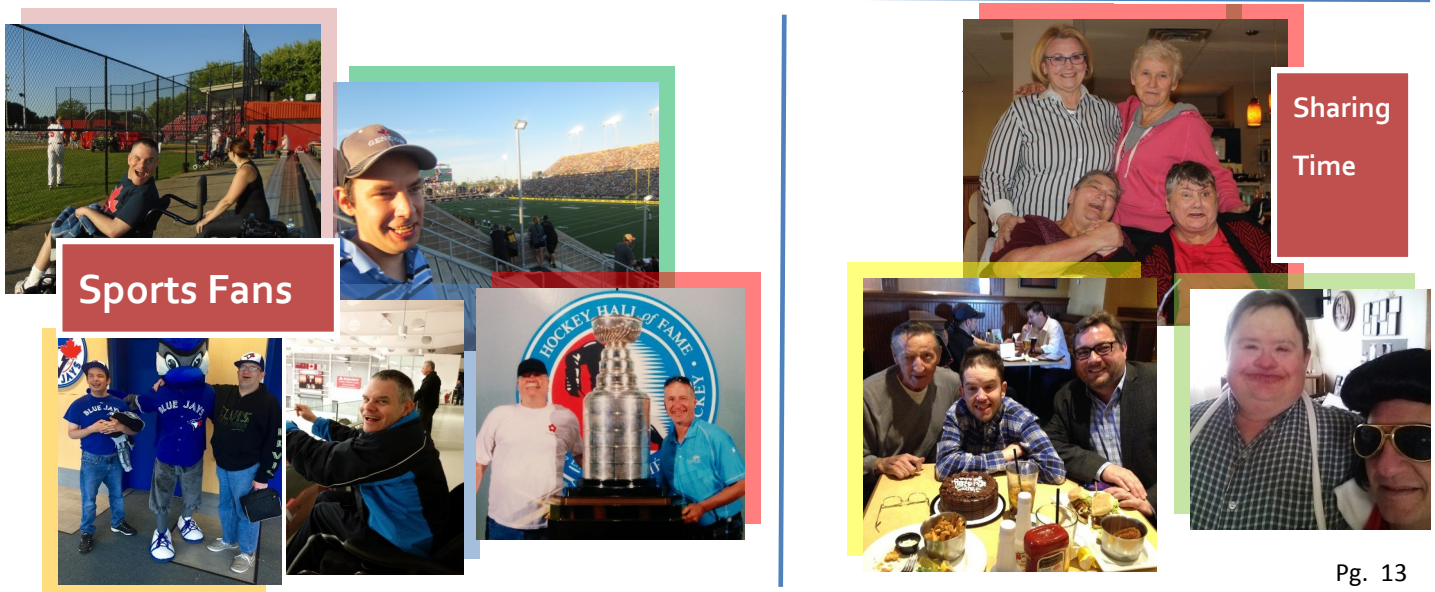
.....A View of Last Year



Annual Meeting



Travellers and Tourists



Sports Fans

Sharing Time

Here Are Our Upcoming Events Hope You Can Join Us!





Circle of Friends Golf Tournament

When: August 18, 2016 Where: Northridge Cost: \$135


ENTRY INCLUDES: BBQ Lunch, 18 Holes with Cart, Giveaway, Dinner, Tax Receipt, Raffle & Auction

For more information, if you would like to enter a team or sponsor this event, please contact:
Kim Walsh, Community Relations at (519) 756-2662 ext. 213, kimwalsh@clbrant.com or
visit our website at www.clbrant.com



IPC "The Davies Moffat Team"
Charity Bonspiel
In Support of
Community Living Brant

Saturday, November 19th, 2016



COMMUNITY LIVING
Brant

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