



# Annual Report

2017 - 2018



*.....Improving Quality Of Life*

*.....Advocating For All*

*.....Ensuring Rights*

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## VISION & MISSION

Community Living Brant envisions a welcoming, inclusive community where all are encouraged to reach their full potential.

Community Living Brant is committed to providing supports and services to meet the diverse developmental needs of people within the community.

### *GUIDING PRINCIPLES*

- : Dignity and Full Citizenship
- : Inclusion and Community Engagement
- : Partnerships and Collaboration
- : Leadership and Excellence
- : Integrity and Accountability

Number of people supported in 2017/2018: 389

### GROUP LIVING

- 38 people were provided support

### LIFESHARE PROGRAM

- 25 people were provided supports

### YOUNG ADULTS IN TRANSITION

- 94 people received support

### EMPLOYMENT SUPPORTS

- 140 people accessed supports



### PASSPORT INDIVIDUALIZED FUNDING

- 80 people used their funding to purchase our services

### ODSP & AUTISM EMPLOYMENT SUPPORTS

- 154 people received supports

### SUPPORTED LIVING & COMMUNITY PARTICIPATION

- 143 people were provided support

### RESPIRE SERVICES

- 89 people received respite at Colborne Street and Bell Lane
- 27 people received respite through the Ministry of Health "Aging At Home" funding

## Annual Report - Quality Enhancement Committee

### Person-Centred Excellence Accreditation Strategic Goals Update

#### FACTOR 3: SUPPORTS AND SERVICES

- From November 2016 to April 2018, an **additional 94 jobs** were acquired through Supported Employment. This included employment for 50 youth between the ages of 14-30 years connected to the Autism Employment Demonstration Project.
- In 2017, Supported Employment focused on discovery of people's gifts and talents, **using technology** to assist with accommodations and independence, building staff's skills in conducting employment person centred plans with concrete goals and tasks.
- Hosted 2-week **Optimal Individual Service Design** course with **Michael Kendrick** which was an intensive 'hands-on' event that provided staff the opportunity to go through the actual stages of thinking, judgement and decision-making involved in creating genuine and meaningful person-centred results.
- Through our **Housing Task Force Grant**, we created individualized living options for 13 people including enhanced supported living supports, recruitment of Laurier students to live with a young woman in her home, and supportive neighbour supports. These changes have also resulted in additional options for people supported beyond the scope of the project.
- Approximately **600 people** participated in Jane's **Walks** the first weekend of May. Community Living Brant partnered with 15 community partners to facilitate 14 different walks across Brantford/Brant. There were 5 people supported who co-led walks and another 15 who participated in walks with their neighbours. There is lots of enthusiasm for Jane's Walks happening again in 2019.

#### FACTOR 4: COMMUNITY CONNECTIONS

- Bruce Anderson from **Community Activators and the Core Gift Institute** provided training on learning about and sharing our core gifts to build meaningful lives. It is our core gift that provides purpose to our life and drives our relationships. We have now completed core gift interviews with all staff. The next steps are completing core gift interviews with all people we support, LifeShare providers and other supporters of CLBrant over 2018.
- **Lynne Seagle** from Hope House Foundation shared her knowledge on her organization's journey ending congregate services to creating individualized supports and helping each person have a home.
- Various **Asset Based Community Development (ABCD)** projects provide learning opportunities for us. Some projects have included: **Grand River Healthy Community Collaborative** where we are an active member of the collaborative, as well as serving on the community development and evaluation sub-committees. This has provided CLBrant staff with a larger network of colleagues to connect with for other community development initiatives. **Pop Up Farm Markets** provide affordable fresh, local food in Brantford neighbourhoods in partnerships with neighbourhood associations and are now heading into their second year, with a new grass roots steering committee in place. One person supported is part of the local steering committee plus others have opportunities to be part of the markets connecting with other volunteers.

#### FACTOR 8: EMERGING PRACTICES IN INDIVIDUALIZED

- The agency currently administers and provides **individualized supports** for over 80 people connected to Passport Funding. This represents a **38% increase** in the past year.
- Currently CLBrant has **9 people** with identified individualized budgets and support teams. We continue to gather information and best practices surrounding this approach to providing supports and services.



## Annual Report - R.E.A.C.H OUT Self-Advocates Group



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R.E.A.C.H. Out continues its commitment to empowering people who receive services through advocacy, education and peer support. We believe each of us has many talents to share and we all deserve a life lived as valued, contributing, and respected members of our community.

### MEMBER INVOLVEMENT THIS YEAR:

As committee members, we continue to develop leadership skills both within Community Living Brant and within our community. Within Community Living Brant, we have members who serve on:

- ◇ Hiring Committee—playing a part of the interview process for hiring new staff
- ◇ Board of Directors
- ◇ Quality Enhancement Committee
- ◇ External Rights Committee

### EVENTS AND ACTIVITIES THIS YEAR:

- ◇ Attended the “R Word” webinar held by People First of Ontario.
- ◇ Hosted a workshop to invite more people to join the Self-Advocates Committee and contribute their ideas on initiatives moving forward.
- ◇ Updated our “Complaints Procedure” video.
- ◇ Partnered with SC Johnson to assist in their team building day, which resulted in a generous donation to our committee.
- ◇ Assisted in Rights Training for Community Living Brant.

### LOOKING AHEAD:

- ◇ Organizing a “Quality Assurance Measures Package” Committee to provide education and training for persons supported.
- ◇ Hosting information sessions with other Self Advocate groups.
- ◇ Updating Abuse and Rights Training sessions for people supported and our presentation at new staff orientation.
- ◇ To continue to educate about the “R Word”.
- ◇ Update the Self-Advocates Committee Facebook page.
- ◇ Work on developing videos that will highlight all the ways people with disabilities are making a positive contribution to their community.



## OFFICERS:

### PRESIDENT

*John Farley*

### VICE-PRESIDENT

*Debi Pickering*

### PAST-PRESIDENT

*Marylou Chatland*

### TREASURER

*Scott Hawthorn*

### SECRETARY

*Cate Breagh*

## DIRECTORS:

Becky Chapple

Kwabena Gyetuah

Wayne Harris

Bruce Jones

Darlene Manzer-Hall

Pam Papez

Philip Scott

## ACTIVITIES:

Class Action Lawsuit Settlements

Transfer of EarlyON (OEYC:Brant) from Ministry of Education to City of Brantford

Building Individual Support Teams

Shifting Services

LifeShare Launch

Asset Based Community Development Enhancement

Expansion of Passport Individualized Funding

Basic Income Pilot

A Road Map For Change - Income Security Reform Working Group - Queen's Park

Enhanced Community Profile and Partnerships

Governance Fiduciary Responsibilities

West Region Service System Planning Table

MCSS Multi-Year Residential Planning

MCSS Risk Assessment

MCSS Quality Assurance Measures Compliance Review

Succession Planning

Improving Access To Services For People With Developmental Disabilities

Bill 148 - The Fair Workplaces, Better Jobs Act, 2017

Meeting with MPP Dave Levac

## Annual Report - Board of Directors 2017—2018

### GRANTS

- From Presence to Citizenship—one of ten organizations in the province.
- Developmental Services Housing Proposal Task Force
- Ministry of Children and Youth Services Employment Grant for Youth with Autism
- Housing Department—City of Brantford — Housing Supplements
- Partnership with the City of Brantford and their Homes for Good Program

### COMMITTEES

#### Executive Committee

John Farley, Debi Pickering,  
Marylou Chatland, Cate Breough,  
Scott Hawthorn

#### Nominating Committee

Marylou Chatland, Darlene Manzer-Hall,  
and General Member Lloyd Rockefeller

#### Audit Committee

Scott Hawthorn, John Farley, General  
Members Glenda Minard and Morris Gloyne

### PRESENTATIONS



**Bruce Anderson**  
"Core Gifts"



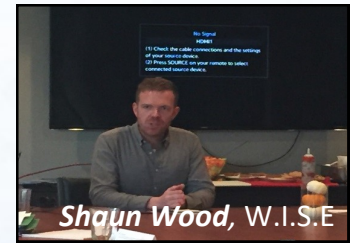
**John Lord**  
"Independent Facilitation"



**David Pitonyak**  
"Importance of Belonging"



**Michael Kendrick**  
"Leadership in Time of Change"



**Shaun Wood, W.I.S.E**  
"Our Employment Journey"



**Full Management Team**  
Dinner and Presentations



**Nancy Draper**  
"Board Governance and the  
Ontario Not-For-Profit  
Corporations  
Act"



## Annual Report - Rights Committee

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The Rights Committee is an External Committee that has the responsibility to review rights limitations and restrictions that have been imposed on people who receive service through Community Living Brant.

### MEMBERSHIP:

The Rights Committee welcomed Pat Barter as a new member this past year. Currently, the Committee has 6 active members:

### TYPES OF RESTRICTIONS BROUGHT FORWARD:

- Locked closets and cleaning supplies
- Limited access to money, medication, cleaning supplies and certain possessions
- Psychotropic medications and PRN's protocols
- Diets or restrictions on access to food
- Restricted access to appliances



Patrice Burke, Chair;  
Jason Richardson, Jamie Hitchon,  
Pat Barter, Sandy St.Louis,  
Ravi Gokani and Debbie Cavers

### ANNUAL DATA :

# of people with approved restrictions:	40 (23 people for only psychotropic meds)
New people with approved restrictions:	4
New restrictions:	8
	- All 4 people had restrictions for use of psychotropic meds
	- 4 other restrictions were for one person
Extensions of existing restrictions:	53 (22 were psychotropic meds)
End reports for restrictions:	3



## Annual Report - Parents Group

- An evening of discussion and conversation was held with Rebecca Pauls, Director of Planned Lifetime Advocacy Network and Joe Erpenbeck, Faculty member of the Asset Based Community Development (ABCD) Institute. We explored the 6 elements of a Good Life and identified the ways that our friends and family members play an important role in helping their family member with a disability live a good life as an active citizen in the community.



- Evening of storytelling and conversation with Bruce Anderson of the Core Gift Institute and Community Activators to learn about discovering your family member's core gift and exploring opportunities to share their gift.



- We hosted viewing the "Building the Foundation for an Effective Estate Plan" webinar from Partners for Planning with

Brendon Pooran, Principal Lawyer of Pooran Law. The webinar focused on understanding the critical issues involved in creating a will and estate plan. This included an overview of common types of Trusts, legal decision-making and Powers of Attorney and key steps to completing your estate plan. Please visit their website for further information at:

<http://www.planningnetwork.ca/en-ca>

**p4p** PLANNING NETWORK empowers people with disabilities and their families with **FREE** resources to create meaningful lives and secure futures, firmly rooted in community.



- We met one evening to review information from *Community Living Ontario* about the upcoming Provincial Election and what each of the political parties are saying they will do to support people who have an intellectual or developmental disability and their families if they form government.

## Annual Report - Community Development

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Assets Based Community Development builds on the strengths of people and neighbourhoods, building capacity for more resilient, connected, and healthy people and communities.

### ABCD RELATED STAFF TRAINING

- Core Gift training with Bruce Anderson
- Mentoring with Joe Erpenbeck
- Safe Space training
- Planning Resource Committee neighbourhood mapping project
- New staff orientation now includes ABCD fundamentals & core gift statement development
- Director attended Social Role Valorization Training



### CORE GIFTS

***"A gift is not a gift until it is given."* - Lewis Hyde**

Gifts and inclusive community building have been connected for a long time. Each Community Living Brant staff has been discovering their core gift; the most important thing that one wants to give to others. Community Living Brant has begun the process to support all those supported to explore what their core gift is.

Volunteering in the community



### COLLABORATIONS INITIATED BY CLBRANT

- Community Development Workers Network
- ABCD Symposium Working Group
- Jane's Walk City Leaders Committee



### JANE'S WALKS

Jane's Walks are citizen led walking conversations that help people explore neighbourhoods, create conversations about community issues and connect neighbours with neighbours. The walks honour the ideas of Jane Jacobs who believed, *"Cities have the capability of providing something for everybody, only because, and only when, they are created by everybody."*

Community Living Brant convened and coordinated 14 local walks. They were led by grassroots leaders and involved the cooperation of 15 community partners. Four people supported by Community Living Brant co-lead walks and an additional 15 participated with others in walks in their neighbourhoods.

### MARKETS AROUND TOWN

Community Living Brant partnered with 11 community partners and community volunteers to bring fresh fruit and vegetables to Brantford "food desserts", increasing access to healthy food. Two people supported by Community Living Brant participated in the Markets Around Town project. The markets were a huge success and will be back again in 2018.

### COLLABORATION/PARTNERSHIPS

- National Addictions Week Committee
- Grand River Healthy Communities Collaborative
- Senior's Safety Group
- Brava
- Laurier Social Work Student Exposure Program







Think Safe...  
Work Safe...  
**Be Safe**

Community Living Brant continues promoting a positive health and safety culture and improving health and safety for all employees and people who receive service.

This past year, Community Living Brant:

**C**elebrated over 12 years as an Advantage Group member in the WSIB Safety Group Program and received a rebate for successfully completing the 2017 program.

**T**raining was provided to all staff on various health and safety topics, including Occupational Health and Safety, Violence in the Workplace, Emergency Preparedness, and safe work practices.



**H**ealth and Safety Representatives, Supervisors, and the Multi-Workplace Joint Health and Safety Committee participated in Fire Extinguisher safety training (presented by the Brantford Fire Department) and training on Health and Safety Roles and Responsibilities, Prevention of Slips, Trips, and Falls, the impact of fatigue in the workplace, and on work life balance.

*“At Work, At Play - Let Safety Lead”*



## Annual Report – EarlyON Child and Family Centre



Early Years programs in Ontario have recently gone through a transformation in Ontario. The Ministry of Education has invested in Early Years programming to make it easier for children and families to access high quality play and learn drop-ins for parents/caregivers and their children ages 0-6 years in their neighbourhood.

The existing centres for Early Years programs will now all be EarlyON Child and Family Centres in order to have consistent branding to minimize confusion for families. We will continue to partner with a multitude of diverse and inclusive early learning and child care agencies/programs to deliver continuous professional learning opportunities, events and programs to thousands of parents/caregivers and children as we have done successfully in the past.



EarlyON is the lead organization in the City of Brantford and the County of Brant for



offering continuous professional learning opportunities for Early Childhood Educators, Caregivers and other Professionals in the field of early learning and child care.

### Some highlights for 2017/2018:

Community Living Brant with Barb Vanry as primary contact has been chosen as the Lead supportive partner for Brant for the Centre of Excellence and are funded as part of Ontario's action plan under the Canada-Ontario agreement which will connect practitioners, education institutions and service providers through innovative professional learning networks.

Over 60 Continuous Professional Learning topics offered.

Developed a new partnership/intergenerational program with John Noble Home.

Debbie Eberth is participating in the new Community Committee "Quality Assurance for Child Care and EarlyON Child and Family Centres."

20th Annual CHANGE Conference broke another record in attendance with over 250 delegates from all over Ontario.

We received funding from Health Kids Community Challenge to support "Power Off and Play".

Participated in Jane's Walk with Bell Lane Respite and John Noble Home.



**Passport funding** began in 2011 and we are currently involved with 80 people/families who are in receipt of this funding. People have chosen to have Community Living Brant administer their funds and provide the supports or purchase supports directly from Community Living Brant. Here are some examples of things to do with friends or on your own.

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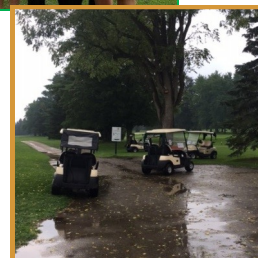
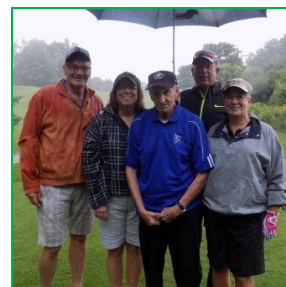
## Annual Report - Community Relations

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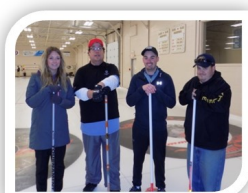
### GOLF TOURNAMENT

The 30<sup>th</sup> Annual Circle of Friends Golf Tournament was held on **August 17<sup>th</sup>, 2017** at the Northridge Golf Course. 110 golfers arrived ready to play despite an ominous forecast. Although we had a hopeful start, golfing was called for the day after only 2 holes. Most of our golfers returned to enjoy dinner and participate in both the silent and live auctions.

The commitment and dedication of our participants and sponsors over the years has helped us to raise over \$500,000 for Young Adults in Transition, a program which supports young adults with a developmental disability as they transition from secondary school to independent community life.



**The 2018 Golf Tournament will be held on Thursday, August 16, 2018.**

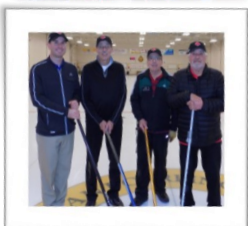


### CURLING Bonspiel

The 9<sup>th</sup> Annual IPC "The Davies Moffat Team" Charity Bonspiel in Support of Community Living Brant was held on November 18, 2017 at the Brant Curling Club. 8 teams participated in raising funds for the Literacy Program. Over \$9,600.00 was raised for the Literacy Program.



**The 10<sup>th</sup> Annual Charity Bonspiel is being held on Saturday, November 24, 2018.**



### COMMUNITY LIVING MONTH May 2018



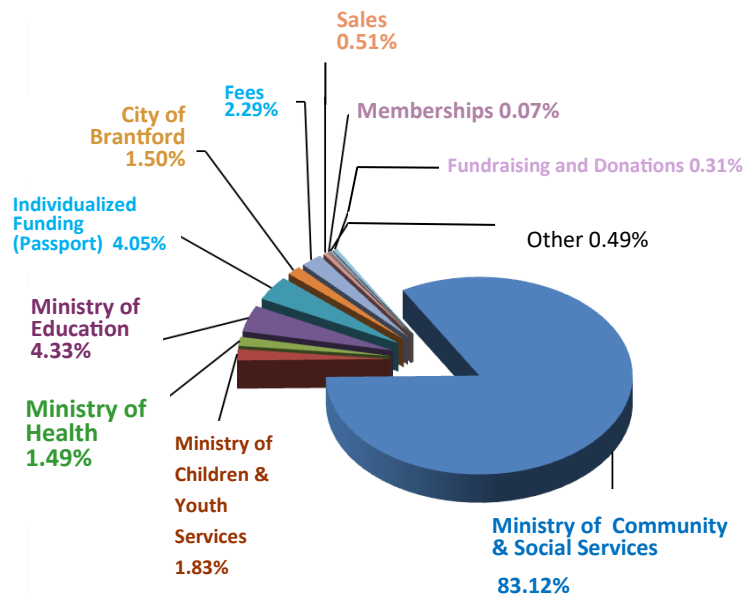
The **12<sup>th</sup> Annual Flag Raising Ceremony** was held on May 8, 2018, at City Hall as Mayor Chris Friel read a proclamation declaring MAY as "Community Living Month" in the City of Brantford and together with Ken Ronson from Community Living Brant and a representative from Community Living Six Nations Ronatahskats raised the flag.

**Street Wide Banner** was up April 23 - May 6, 2018 on Wayne Gretzky Parkway South.

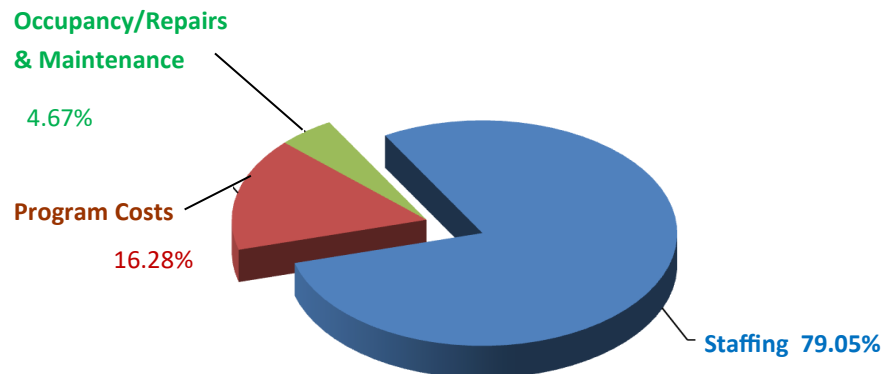
## Financials for the year ending March 31, 2018

Operating Budget: \$15M

### REVENUE



### USE OF FUNDS



Community Living Brant would like to acknowledge our funders, businesses, and individual donors for their dedication and continued support. Your contributions are making a difference in people's lives.

Thank you!



## Years Of Service



We thank each of the following employees for their service to Community Living Brant. Their milestone years of service were recognized at our Staff Appreciation event on February 22, 2018. There was a lot of fun in the photo booth!

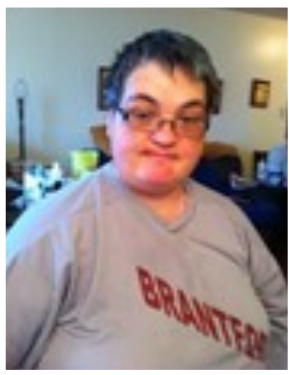
## STAFF APPRECIATION

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2016		2017	
Kim Clarke-Dawdy			
Cathy Huson, Linda Torti			
Wendy Matthews, Lori Nemeth, Barbara Romano, Steve Csordas Kitty Osborne			
Linda Antoszewski, Heather Miller, Jenny Schultz			
Christie Cameron, Beverly Haydon, Alicia Anderson, Nancy Simeon			
Vicki Smith, Jenna Peterson, Gail Romany, Tory Clappison			
Deanna Quilty, Bethany Welch, Joshua Panton, Shawnacey Smiley, Amanda Kiff, Nordia Kerr, Ann Kwist, Katie Snider			
		Patty Bester, Sandra Ellins, Mitzi Christie, Heather Rutter	
		Cathy Charlebois Shelley Csordas	
		Heather Skokun	
		Hilda Balaga, Jason Clark, Debbie Eberth, Cheryl Smith, Amy Roberts, Bonnie Wight, Lisa Romano, Cindy Landry, Alice Newstead, Sally Boyle, Donna Kindree	
		Sandra Blackmore, Bozena Holik, Theresa Perkins, Samantha Splinter, Jessica McMillan, Julie Kiff, Erica King, Debra Vincz, Tara Buchanan	
		Jessica Azzopardi, Karen Alkema, Irshad Tabassum, Sarah Mazzucca, Annette Beenackers, Shyla McCall	

## *Friends we lost last year*

Colleen  
Whalen-Fox



May 3, 1967  
To  
November 5, 2017

Joan  
Wolan



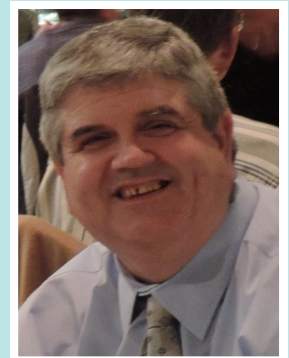
May 31, 1937  
To  
February 26, 2018

Adam  
Princz



March 13, 1970  
To  
March 22, 2018

James  
Cutler



January 31, 1963  
To  
May 7, 2018



*We fondly remember additional family, friends, staff, and family of staff who have passed, and we dedicate this Annual Report to their memory.*



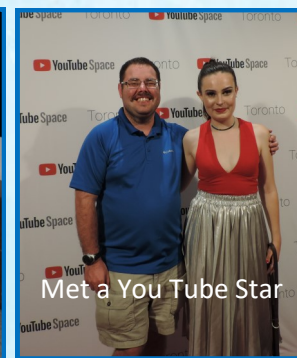
## Things we did .....



Installed the Board of Directors June 2017



Attended an evening with Lynn Seagle



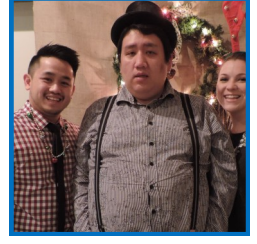
Met a You Tube Star

Held a 2-week "Optimal Individual Service Design" Course with Michael Kendrick, Lorna Sullivan and Laura Pawels in March and April 2018



## Christmas 2017



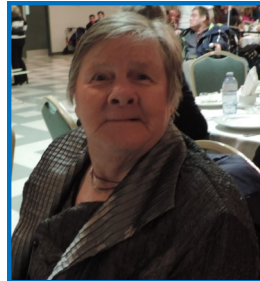
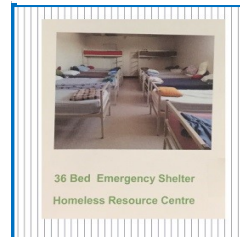
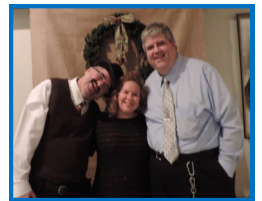


Contact us

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**Community Living Brant**