



Annual Report for 2023/2024

Person-Centred Excellence Plan and Accomplishments



As Community Living Brant nears the end of our 4-year Accreditation with The Council on Quality and Leadership, here are just a few of our accomplishments over the past year.



FACTOR 2 PERSON-CENTRED PLANNING

- Five staff members and supervisors are trained to work with people supported, their natural support networks and their support teams in order to create Person-Centered Plans.
- Over the past year, nine people supported have worked with our team to complete their own Person-Centered Plan.
- In the next year, the Planning Team will join together with our Personal Outcomes Measures Interviewers in order to create more holistic Person-Centred Plans.
- Individualized Funding Open House and training sessions for staff were held this past spring. These sessions focused on Journey to Belonging and the importance of planning ahead to ensure funding is sustainable and centered around individual goals.



FACTOR 4 COMMUNITY CONNECTION

- Sixty people attended the Housing Summit in September learning about community bonds and social finance for housing and organizations. This is now linked to family and caregivers.
- Belonging Brant presented at the Inclusion Symposium in March 2024 about the 25 Community Groups that have been developed over the past 3 years.
- Community Living Brant held its 6th Annual Jane's Walk from May 3rd-6th. These walks spanned Brantford and Brant County and provided community members with the opportunity to learn more about the exciting things happening in their neighbourhoods.
- Joe Erpenbeck has completed his year-long engagement with each team. As an Asset Based Community Developer, Joe's work with the agency centered around strategies to combat isolation and reduce loneliness.
- On April 3rd, Community Living Brant hosted the Family and Caregiver retreat at Five Oakes in Paris. This retreat provided families with the opportunity to connect with one another, to discuss successes and challenges, and to share ideas about future planning.



FACTOR 5 WORKFORCE

- Staff Engagement event in December was a great success with over 80 staff in attendance.
- DEI - Three focus groups held in the fall, along with third party recruitment for DEI committee commencing this summer.
- DEI - Evaluation and updating of Safer Spaces training.
- Organization Trauma Training provided through sector's Cultivating Community Wellness.
- Mental Health First Aid Training has now fully trained 72 staff.