



Bill of Rights

As someone who receives services, you should have an understanding of what to expect from the supports and services you receive from Community Living Brant.

A person receiving support from Community Living Brant has the right:

1. To be treated in a kind, polite and respectful manner.
2. To be free from mental, emotional, physical and financial abuse.
3. To free movement.
4. To own and access personal possessions.
5. To be dealt with in a manner that respects privacy and maintains confidentiality.
6. To be treated as a unique individual. As such, services and supports should recognize and respond to each person's unique needs and preferences.
7. To develop a support plan which will communicate to the staff my priorities, goals and aspirations for the future, Also, to review and amend this support plan.
8. To give or refuse consent to the provision of service/support.
9. To raise concerns or recommend changes in connection with the services/supports provided. These concerns could be raised with support staff, Supervisors, Directors, the Board of Directors or the Ministry of Community and Social Services without fear, of interference, coercion, discrimination or reprisal. Also, to be informed of the procedures for initiating complaints about Community Living Brant and/or your support staff.